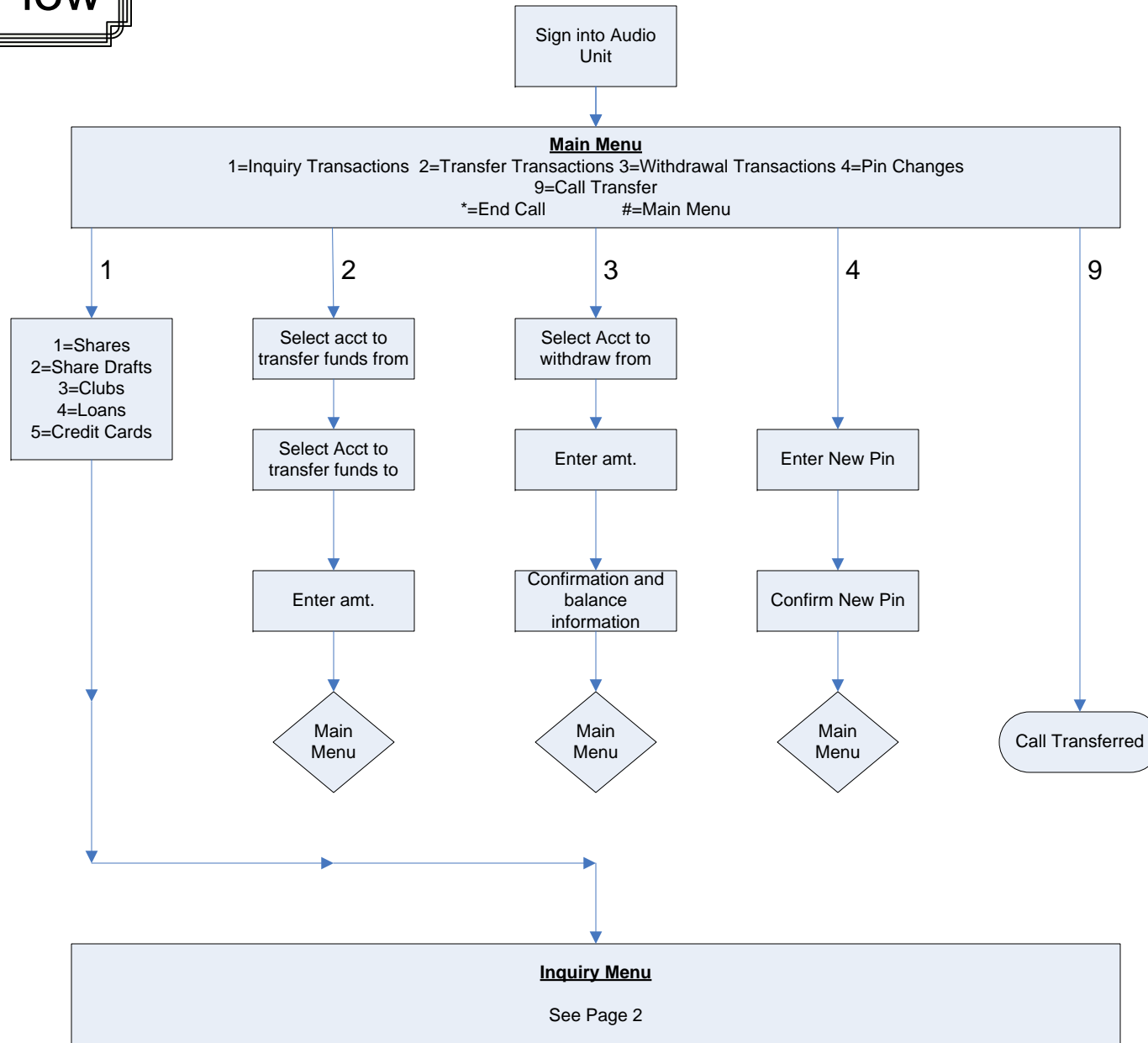


IVR Call Flow

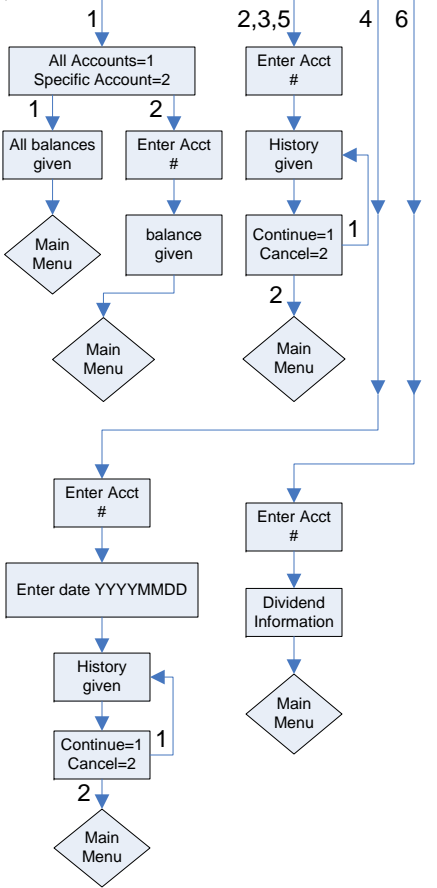


Inquiry Menu

For Shares=1 Share Drafts=2 Clubs=3 Term Shares=4 Loans=5 Credit Cards=6

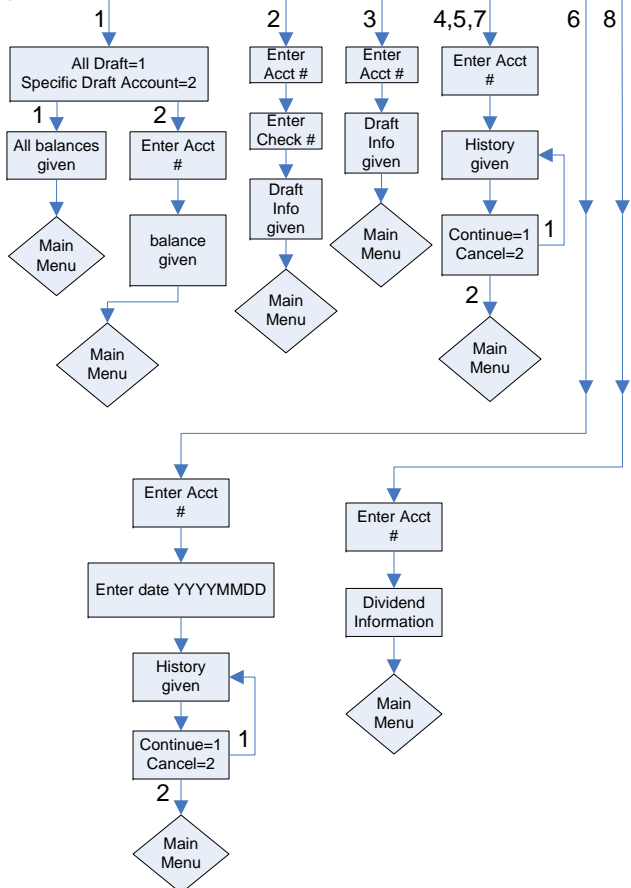
1,3

Balance=1 Deposit History=2 Withdrawal History=3
Transaction History from date=4 All History = 5
Dividend Information=6



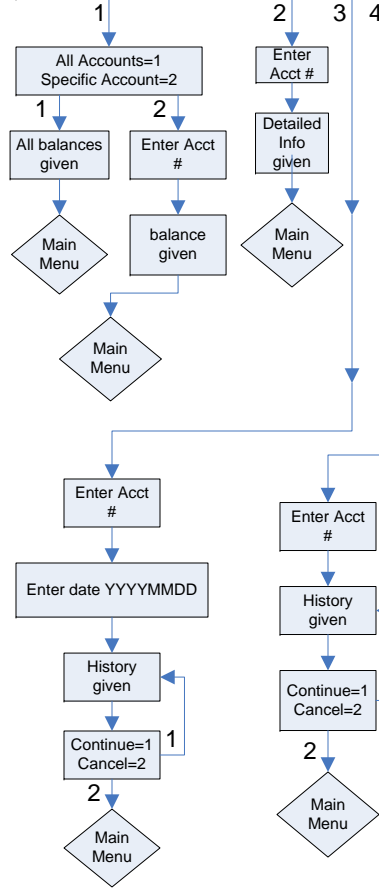
2

Balance=1 Specific Draft=2 Most Recent Drafts=3 Deposits=4 Withdrawal History=5
Transaction History from date=6 All History=7 Dividend Information=8



4,5

Balance=1 Detailed Information=2
Transaction History from date=3 All History = 4



6

Balance=1

